



Thrive

Mentoring and Coaching with Rachelle Holowko of Pattern and Design

Program Terms and Conditions

Thank you for making the positive decision to step into your personal power by enrolling in Thrive.

By purchasing Thrive, you agree to the following terms as a condition of your participation in the Program. Please read this document carefully. You are deemed to have read and accepted the Terms and Conditions contained in this Agreement by purchasing Thrive AND by continuing to accept and engage the services of Pattern and Design.

Terms and Conditions

Program Structure

Thrive– 3 months of mentoring and coaching and includes:

1. 2 x live 60-minute Zoom group coaching sessions per month.
2. If you can't attend live you can send your questions in advance and watch the replay.
3. Weekly submission to track your progress and receive feedback and critique on 1 chosen design per week.
4. For all submissions we endeavour to respond within 72 hours, however in lieu of sickness or time off you will be notified with new timeframes.
5. Any course materials you receive you can keep and continue to use.

Program Delivery

Structured Guidance:

1. Thrive – a 3-month mentoring and coaching program. To get the most out of the program please complete all tasks as outlined by the facilitator.
2. By purchasing the Program, you will have lifetime access to the online materials for the lifetime of the program.
3. The program may be delivered via email, MP3 audio recordings, digital worksheets and videos within a secure membership platform.
4. If any big emotions (or past trauma) are activated as a result of the techniques and processes during the program it's your responsibility to reach out to your health care provider for support.

Bonuses (if applicable):

1. If you received any bonus courses when you purchased Thrive, you will receive lifetime access to the online materials for the lifetime of the courses.
2. Bonus courses may be delivered via email, MP3 audio recordings, digital worksheets and videos within a secure membership platform.

Payment

All prices stated are in US Dollars.

Payment Methods

You understand and agree:

1. All Program Payments are managed by Stripe or Paypal, third-party payment management platforms.
2. If you elect to pay by monthly instalments, you authorise Pattern and Design to charge your Stripe account at the time each instalment is due each month.
3. You will not charge back any payments collected by Pattern and Design or cancel the Stripe account or bank account that is provided without providing prior written notice of 14 days to Pattern and Design.
4. You will be responsible for any fees associated with recovering payment on chargebacks and any collection fees incurred by Pattern and Design.
5. It is your responsibility to notify Pattern and Design if your credit card details change, your credit card expires or your credit card is cancelled.
6. Pattern and Design is not responsible for any loss as the result of your failure to notify of any changes that affect your participation and progress within the Program.

Cancellations and Refunds

You understand and agree:

1. You are responsible to pay for Thrive in its entirety.
2. We offer a 14-day 'Love it or Leave it' Guarantee. To qualify, you must participate in the program for the first 14 days, which includes:

- Submitting your completed onboarding document comprehensively.
- Submitting your work for feedback in at least one weekly submission.

If after fulfilling these requirements you feel that we have not and cannot meet your needs, notify us within 48 hours after completing your first 2 weeks to receive a full refund.

Please note: This guarantee applies only to payment plan options. If you are unsure, we recommend signing up with a payment plan.

Ongoing Subscription Cancellations

You understand and agree:

1. Please allow 3 business days for your cancellation to be processed to avoid any further charges.
2. If you do not allow at least 3 business days for your cancellation the payment will be processed and no refund will be given

Your Responsibility as a Program Participant

As a participant in the Thrive, you understand that it is your responsibility to:

1. Be 100% committed
2. Complete all of the Program requirements as outlined
3. Be responsible for the purchasing of any technical equipment or software required.
4. If any big emotions (or past trauma) are activated as a result of the techniques and processes during the program it's your responsibility to reach out to your health care provider for support.
5. You are responsible for your own well-being, during and after your work in Thrive and it is your responsibility to ask questions if you have any concerns or need further clarification.
6. Please consult your current health care providers regarding your use of NLP (Neuro Linguistic Programming) and Hypnosis.
7. You accept complete responsibility for your own health and wellbeing, releasing the owner and any individual contribute testimonials from any liability.

Your Results

You understand and agree:

1. You are fully responsible for your progress and results.
2. You must complete the Program requirements to obtain the full benefit of the Program
3. Individual results may vary and that it is possible that you may not achieve the expected results.
4. The outcome is dependent upon your participation and personal skills and abilities and not the responsibility of Pattern and Design.

Intellectual Property and Copyright

1. All programs and materials available on this platform and within any content and material contained in and related to Thrive or any other program created by Pattern and Design, are the property of Pattern and Design, and protected by copyright, trademark, and other intellectual property laws.
2. All material including but not limited to course content, manuals, videos and all other material is provided solely for your personal non-commercial use.
3. You shall not use any of the materials Thrive or other programs in a manner that infringes any of Pattern and Designs intellectual property rights.
4. You shall not modify, copy, reproduce, republish, upload, post, transmit, translate, sell, create derivative works, exploit, or distribute in any manner or medium (including by email or other electronic means) any material created by Pattern and Design without the express permission of Pattern and Design.
5. While the journaling of your progress within all of the Pattern and Design programs is encouraged, you may not publish a blog or post any material whatsoever relating to the Program contents or Pattern and Designs specific methodology without the express written permission of Pattern and Design.
6. Permission to use Pattern and Designs content or methodology for any purpose whatsoever can be obtained by emailing hello@patternanddesign.com

Disclaimer

You understand and agree that:

1. You have engaged Pattern and Design services at your own risk and that the Program is intended as an educational service and informational service only.
2. You will refer any questions regarding NLP (Neuro Linguistic Programming), Hypnosis or any emotions which may arise to qualified professionals.
3. You shall refer to a qualified professional before making any health-related decision during or as a result of participating in this Program.
4. Pattern and Design does not offer any representations, warranties, or guarantees, verbally or in writing, regarding your results from the Program.
5. Results are dependent on various factors including but not limited to, commitment, online skills, personal ability, and dedication, and in no way dependent on any information Pattern and Design provides to you. Pattern and Design may discuss potential earnings or success stories from individuals. These are illustrative and do not represent a guarantee of what you or others will achieve. Any testimonials and examples used are exceptional results and are not intended to guarantee, promise, represent, and/or assure that anyone will achieve the same or similar results.

Governing Law

This Agreement is governed by and construed in accordance with the laws of Victoria, Australia.

By purchasing this program, I have read and agree to the terms and conditions above.